

Extracts from the PPP Business Plan 2017 and the Inter Authority Agreement (IAA)

Business Plan 2017

2. VISION

To protect and support residents and legitimate business through the successful use of information and intelligence, delivering safe and healthy neighbourhoods.

3. MISSION

The purpose of the service is to: -

- Provide people information to enable them to make informed decisions and understand their rights and responsibilities.
- Create an atmosphere where legitimate and compliant businesses can thrive and not have their interests undermined by those who choose not to comply.
- Preserve the health, wellbeing and safety of the communities we serve.

4. VALUES

Our values have a major influence on the way we want to be seen:

- Objectivity in decision making.
- The desire to meet the needs of the community.
- An approach to service delivery which is professional on every level.

PUBLIC PROTECTION PARTNERSHIP

Stated Aims – (IAA sch5 and PPP Business Plan section 5)

1	The sharing of expertise and best practice
2	The creation of greater resilience and robustness to cope with unforeseen challenges such as disease outbreaks, large scale investigations or loss of key personnel
3	Sharing and developing resources to drive efficiency and effectiveness including systems and areas of specialist knowledge such as legal, finance and investigative skills
4	Eliminating duplication by needing to do things only once across all locations and elements of the service for example procedures and standard documentation
5	Building on the success and innovation of the partners to agreement and learning from each other and implementing that learning
6	The effective use of communication to protect communities and enhance the reputation of the Partnership and the Councils
7	Reduce costs by operating jointly
8	Making effective use of partnership funding, service specific grants and monies received from the Proceeds of Crime Incentivisation Scheme
9	Development of the Service in ways which drive further efficiencies and service improvements
10	Playing our role and enhancing our reputation on a regional and national level

Key Performance indicators 2017-18 (IAA sch5)

1. Decreasing level of detriment suffered by residents
2. Increase level of compliance in critical areas
3. Effective budget management and use of resources
4. Preventing residents from harm through expanding the use of social media and key communication channels
5. Maintain high levels of customer and business satisfaction

PUBLIC PROTECTION PARTNERSHIP

Priorities (IAA sch5)

1. Community Protection

- a. Contributing to the effective tackling of crime and disorder
- b. Tackling the issues that cause the greatest harm to individuals and communities
- c. Protection of the most vulnerable residents
- d. To act as champion for the local area
- e. Providing safeguards to the community through an effective licensing service

2. Protecting and Improving Health

- a. Protecting people from harmful products and services (including food)
- b. Allowing residents to make informed choices on matters that impact their health
- c. Developing and delivering initiatives designed to improve and enhance health and wellbeing of individuals
- d. Supporting relevant priorities identified by local Strategic Joint Needs Assessments
- e. Tackling the causes of health inequalities

3. Protection of the Environment

- a. Protecting the environment from harm
- b. Tackling those that chose to harm the environment

4. Supporting Prosperity and Economic growth

- a. Supporting compliant local businesses to thrive through the provision of advice and guidance
- b. Protecting businesses from illegal activities that damage their economic interests
- c. Supporting the rural economy

5. Effective and Improving Service Delivery

- a. Implementation of the national intelligence model to identify and effectively tackle priority areas
- b. Building effective working relationships with key partners within the Councils to deliver the key objectives of the Service and the Councils
- c. Building effective relationships with key external partners including Thames Valley Police, Royal Berkshire Fire and Rescue Service, housing providers, other local authorities, national and regional delivery bodies and community based groups and organisations
- d. Improvement and enhancement of the service through effective evaluation and quality management
- e. Communication well with local people and businesses